



Created with you in mind.



Prescription Benefits Guide

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Southern Scripts Overview

Welcome to your prescription drug plan! Southern Scripts has been chosen by your health plan to manage your prescription drugs. We believe in providing the best prescription management to all of our members. We have provided you with this manual to help you quickly understand your prescription benefits and get the most out of your coverage. This guide will help explain how your plan is set up in regards to prescription medications.



Need to Talk?

Contact Customer Service for assistance with any issues or to address any problems at 1.800.710.9341

Hours of Operation and Contact Telephone Numbers

Contact Customer Service for assistance with any issues or to address any problems at 1.800.710.9341

Southern Scripts Customer Service: Mon. - Fri., 6:30 am – 8 pm (CST), Sat., 8 am – 5 pm (CST), Sun., 8 am- 4 pm (CST) & 24/7 Emergency Service 1.800.710.9341

Southern Scripts Fax Line: Mon. - Fri., 6:30 am – 8 pm (CST), Sat., 8 am – 5 pm (CST), & Sun., 8 am- 4 pm (CST) 1.318.214.4190

Member Portal:

How to Register or Login

MEMBERS

Nearest Pharmacy Locator


Find Your Member Page

First Choice by Southern Scripts

Member Portal

Mail Order Pharmacy

Specialty Pharmacy

 Variable Drug Price Copay

Formulary Drug Listing

Select Formulary Drug Listing

Member Resource Library

Network Pharmacy Locator

Nearest in-network pharmacy.

FIND A PHARMACY

MAIL ORDER PHARMACY

SPECIALTY PHARMACY

Members can track details about their plan and their previous prescription information by creating an account on the online portal. The member portal is available on the plan's effective date.

The portal is located on the website under the members tab:


www.southernscripts.net/members.php

Download

Southern Scripts FREE APP



APP Let's You:

- Refill Specialty Medications at  Pharmacy!
- Contact Pharmacy
- Access Your ID Card
- Access Your Rx Profile
- Available on Effective Date

Your Retail Pharmacy Network



Southern Scripts has a national network of retail and independent pharmacies where you can fill your prescriptions. Our network includes chains and independent pharmacies. If your pharmacy is not in our network, please have the pharmacist call customer service so they can be added into our network. We can easily add them into the Southern Scripts network.

To look up pharmacies within your network, go to southernscripts.net and look under the Member's Tab and click Pharmacy Locator at the beginning of the page. Enter in your ZIP code, group code, and a search radius. All of the pharmacies within your network will appear.

Network Pharmacy Locator

Nearest in-network pharmacy.



www.southernscripts.net/members.php



FIND A PHARMACY

MAIL ORDER PHARMACY

SPECIALTY PHARMACY



ZipCode:	<input type="text"/>
GroupCode:	<input type="text"/>
Search Radius:	<input type="text" value="15"/>
<input type="button" value="Search"/>	

firstchoice

southernscripts



Members of Southern Scripts have access to reduced prescription costs at participating **firstchoice** pharmacies. Take advantage of these reduced Rx costs by using the Pharmacy Locator to find the **firstchoice** pharmacy nearest to you.

- **Visit**
a First-Choice Pharmacy 

- **Save Money** 
on Your Prescriptions

Ask your doctor and pharmacist for generic medications to reduce your Rx Costs.

Use the pharmacy locator to find a **firstchoice** pharmacy near you:

www.southernscripts.net/members.php

Pharmacy Locator

Zip Code:

Bin:

015433

Group Code:

TEST

Search Results:

15



Need to find a Pharmacy

What are my Specialty Options?

Specialty medications are available through our network of specialty pharmacies. Call 1.800.710.9341 for help in getting set up with the right specialty pharmacy for you. Your prescriptions can be transferred from your current pharmacy to our preferred specialty pharmacy network. The pharmacy will transfer your prescriptions for you. Call prior to when your benefits start with Southern Scripts, so there is no delay in getting your medications!

Specialty medications are represented by this icon.



**Call 1.800.710.9341
for Pharmacy Locations**
or visit www.southernscripts.net/members.php
and utilize our Pharmacy Locator

Pharmacy Locator	
Zip Code:	<input type="text"/>
Bin:	<input type="text" value="015433"/>
Group Code:	<input type="text"/>
Search Results:	<input type="text" value="15"/>



To see if your medication is eligible for savings, please contact a CRx Customer Care Associate at 1.800.710.9341 or visit www.crxspecialty.com.

Get the most out of your pharmacy benefits and maximize your cost savings through CRx.

Is your medication eligible for **Savings**

Did you know that your employer has added an additional benefit to your prescription coverage? CRx Specialty Solutions can help combat the rising costs of specialty medications. Certain medications including Humira®, Enbrel®, and Prolia® are eligible for savings and your copay can be drastically reduced when filled at the CRxSpecialty Pharmacy.

Listed below are a few of the most common Specialty medications that qualify for Savings:



Eliquis®



Stelara®



Simponi®



Otezla®



Zepatier®



Xeljanz®



Cosentyx®



Over 2000

Medications Qualify for Savings.

Do you want to use **Mail Order** for your prescriptions?

Mail order is available through our network of mail order providers. Call (800) 710-9341 for help in getting set up with the right mail order provider for you. Your prescriptions can be transferred from your current mail order pharmacy to our mail order providers. The mail order pharmacy will transfer your prescriptions for you. Call prior to when your benefits start with Southern Scripts, so there is no delay in getting your medications!



Questions



Call us at 1.800.710.9341



Fax us at 318.214.4190



Email us at support@southernscripts.net



Follow us on Twitter @SS_PBM



Download our free iPhone App



www.southernscripts.net/members.php



Ways to **Cut Cost** on your Prescriptions

Generic drugs are a safe and effective way for you to reduce the cost of your plan's prescription medications. Generic drugs must contain the same active ingredients as the original brand-name drug. However, they may differ from brand-name drugs in color, size, and shape. They must also be equal in strength and dosage and be able to produce the same effect in the body as the name brand drug.

You can ask your doctor or pharmacist for generic drugs. Explain that you want the most effective therapy at the best price. Ask your doctor to write prescriptions for the generic drug whenever possible. You will receive a less costly medication, but it will work just as well as the brand namedrug!



What do you do if your doctor prescribes a medication that isn't covered by your plan or is too expensive?

When your doctor gives you a prescription, ask him or her a few questions such as:

- What does this drug do?
- Is there a generic that is comparable?
- If there is not a generic, are there less costly options?

How do I get the generic at a pharmacy?

Ask your Pharmacist for the generic! Most pharmacies will automatically switch a brand to a generic equivalent, if available, unless your doctor has deemed the brand medically necessary. If a generic is not available, there may be an alternative option that your doctor can switch you to. Talk to your pharmacist and doctor to make sure you are getting the most cost effective available option that works for you!



Frequently Asked Questions

Can I receive a medication that is not on my formulary?

How do I know if a medication is covered?

Yes. You can obtain a non-formulary drug by taking the prescription to your pharmacy. However, if you choose to obtain a non-formulary drug, your share of the cost may be higher than it would be for a drug on your formulary. You may also be required to pay the full price of the drug. It is more cost-effective for you to utilize drugs that are generics and preferred alternatives. Call 1.800.710.9341 to see if your Rx is covered or to check your copay.

Where can I track my prescriptions?

Visit our Member Portal at www.southernscripts.net to register and keep track of your prescriptions and access other member tools.

How do I know if a medication is going to require a PA?

Call Southern Scripts Customer Service at 1.800.710.9341 so we can check for you.

Why does my co-payment change?

Your co-payment will vary based on which type of drug is chosen, the pharmacy chosen, and your plan's benefit set-up. Check your formulary to find the most cost effective medications.

Where do I find coupons for expensive medications?

Like us on facebook for coupons, health related tips, videos, and more. www.facebook.com/southernscripts

What do I do for a manual claim?

Contact Customer Service for a manual claim form. However, your plan determines if manual claims are covered. Always check to see if your pharmacy takes your ID card prior to filling your prescription to save money and to avoid the hassle of the manual claim process.

What do I do if my prescription needs a prior authorization (PA)?

Your doctor, pharmacist, or you can call Southern Scripts to verify and start the PA process. Call 1.800.710.9341.



DOWNLOAD OUR APP FREE

Customer Service at 1.800.710.9341

Email us at support@southernscripts.net